

Make sign in easier with Okta Verify on your desktop or laptop

Setting up Okta Verify on your computer improves the authentication experience when signing in to UQ systems.

Using Okta Verify's *FastPass* feature means you don't need to action repeated MFA codes.

To use *FastPass* first set up [Windows Hello](#) or [Apple Touch ID](#), then set up Okta Verify's FastPass.

Okta Verify's *FastPass* feature is supported on UQ-managed and personally owned devices (Windows and macOS laptops and desktops).

How to set up Okta Verify on a laptop or desktop

UQ Okta Quick Reference Guide

Step 1: Activate your Okta account, then open the Okta Verify app on your laptop/desktop



Okta Verify

To start, log onto the computer you want to activate Okta Verify on. Open your 'Okta - activate your account' email and click on the activation link. Then, open the Okta Verify app on your computer.

Note: You will use Okta Verify to set up the *FastPass* feature on your Windows or macOS laptop/desktop.

You can also set up Okta Verify *FastPass* on your device without having registered your mobile phone for Okta Verify. In this instance, follow the same steps until Step 3. Where noted, instead of being prompted to confirm your identity via your mobile phone, you will be asked to enter your UQ password.

Can't find it?



UQ-managed devices

Installation instructions for Windows or macOS can be found [here](#)

If you still can't find it on your device, please contact the [ITS Service Desk](#)



Personal Computers

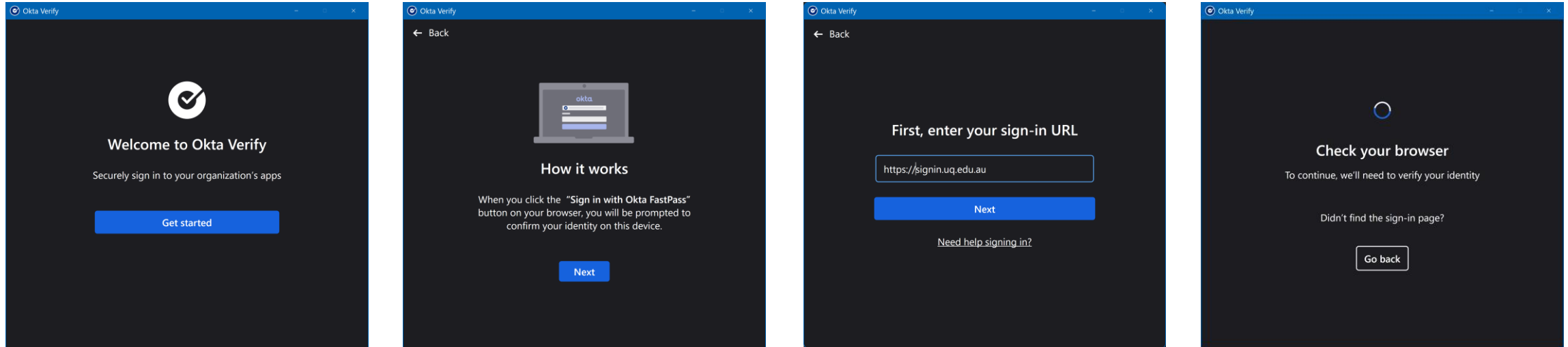
Okta Verify can be installed from:

Windows: https://signin.uq.edu.au/api/v1/artifacts/WINDOWS_OKTA_VERIFY/download

macOS: <https://itunes.apple.com/us/app/okta-verify/id490179405?mt=8>

Step 2: Follow the prompts

Follow the screen prompts as show below.



Get started

Next

Check the URL

Next

Look for new window

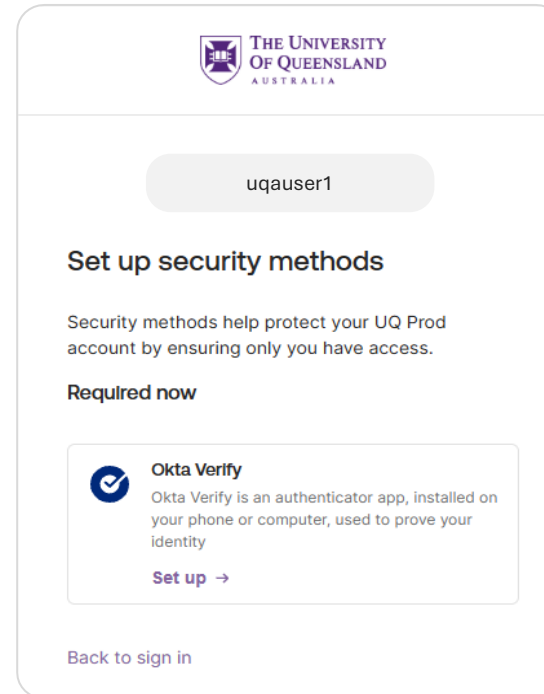
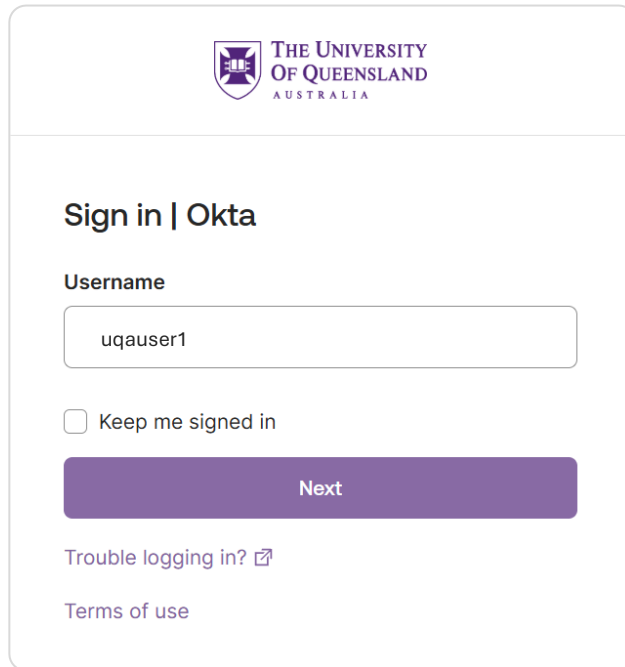
If you are activating Okta Verify's *FastPass* on your personal device, you will need to manually enter **https://signin.uq.edu.au**.

If you are on a UQ device, this will be automatically displayed.

A new tab will open **in your default browser**.


When you see this prompt, open the tab and sign in to Okta.

Step 3: Confirm your identity using Okta Verify



Enter your UQ username

Next

Mobile step: Click on 'Okta Verify'  to confirm your identity – click 'Yes, it's me' on your mobile device.

Non-mobile step: If you don't have a mobile device registered, you will be prompted to use your UQ password. (Okta Verify won't be shown as an option).

Once you have completed and verified your identity, the browser window will show a 'success' message. Done!