

Welcome

International Student Pre-departure Seminar Semester 2, 2023

Acknowledgement of Country

The University of Queensland (UQ) acknowledges the Traditional Owners and their custodianship of the lands on which we meet.

We pay our respects to their Ancestors and their descendants, who continue cultural and spiritual connections to Country.

We recognise their valuable contributions to Australian and global society.

The Brisbane River pattern from A Guidance Through Time
by Casey Coolwell and Kyra Mancktelow.



Today's session – what to expect

1. Before you arrive
2. Planning your arrival
3. Settling in at UQ
4. UQ Life
5. Emotional journey of study abroad
6. Q&A

Before you arrive - checklist

- ☐ Accept your offer
- ☐ Apply for a student visa
- ☐ Activate your UQ student account
- ☐ Visit the Starting at UQ website for enrolment instructions and key dates
- ☐ Enrol in your chosen courses
- ☐ Plan your finances
- ☐ Plan accommodation for your arrival
- ☐ Check for Overseas Student Health Cover (OSHC) policy
- ☐ Open a bank account. Some banks allow international students to open an account in the three months leading up to arrival.
- ☐ Book airport pick-up online (a minimum of three days in advance)
- ☐ Download helpful UQ apps
- ☐ Plan what to pack

Starting at UQ

my.uq.edu.au/starting-at-uq



Overseas Student Health Cover

future-students.uq.edu.au/international/health-insurance



Department of Home Affairs

immi.homeaffairs.gov.au/visas/getting-a-visa/visa-finder/study



Responding to your offer

Request a change – selecting this option will allow you to submit a request such as a request to change your program preference, preferred intake (deferral), or request an English package offer.

- **Before Enrolment – International Admissions**
- **After Enrolment – Student Progression / Faculty**

Semester 2, 2023 – Study Mode

- All students commencing an on-campus program in Semester 2, 2023 will need to travel to Australia.
- The only exception to this will be programs specifically designed for online delivery that do not require a student visa.
- However, if Semester 2, 2023 is your final semester of study and it is not practical for you to return to campus, we will work with you to support offshore study where possible.
- If you would like to discuss the options available to you, please contact your faculty.

Important dates

14 July 2023	Last date to request program change/s through my Si-net
17- 21 July 2023	Welcome and Orientation Week (Welcome & Induction)
21 July 2023	Due date to enrol for international students
24 July 2023	Semester 2 classes commence
4 August 2023	Last date for addition/alteration of enrolment Due date for payment of fees and charges
31 August 2023	Census date (last date to drop courses or cancel enrolment without financial liability)
28 October 2023	Semester 2 classes end
4-18 November 2023	Semester 2 examination period
18 November 2023	Semester 2 ends



Starting at UQ website

1

Plan

Choose your courses and start planning your timetable.

2

Enrol

This is the process of registering the courses you intend to study for a semester. You will use the mySI-net system to enrol.

3

Student
finances

Use the online tools to calculate your fees automatically, and find out about scholarships and prizes.

4

Prepare for
semester

Collect your student ID, buy textbooks, connect to wifi and learn about IT systems.

To get started visit my.uq.edu.au/starting-at-uq

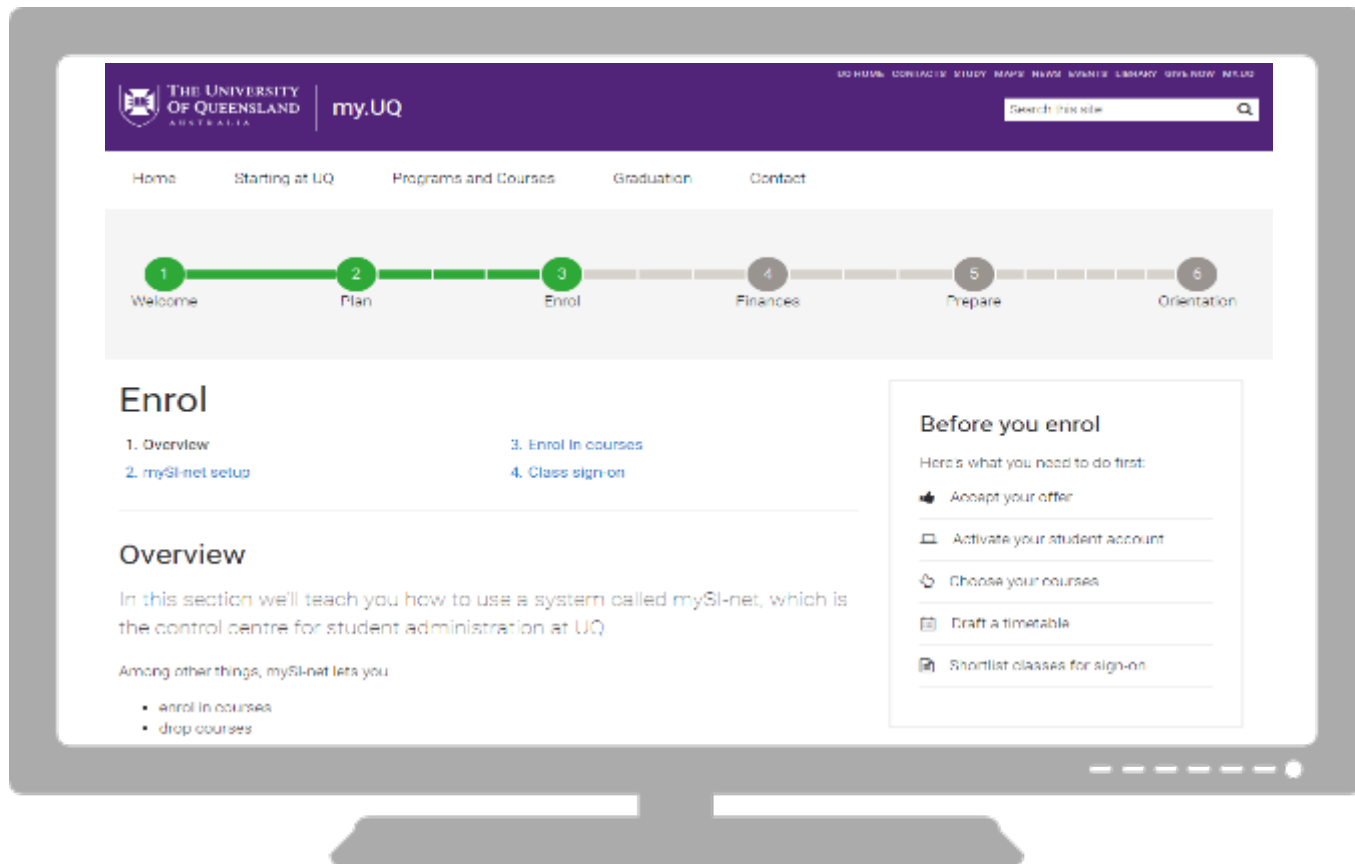


Enrolling in your courses

UQ Sign-In

Haven't activated your UQ account? Shortly after you received your Confirmation of Enrolment (CoE), you should have been sent an email with a UQ account activation link. Click the activation link and follow the steps.

If you experience any difficulty activating your UQ Sign-In, or forget your password, contact Information Technology Services on +61 7 3365 6000 or email help@its.uq.edu.au.



my.uq.edu.au/starting-at-uq/enrol

Support before a student commences

A range of workshops and Q & A sessions to assist students prepare for their studies at The University of Queensland (online sessions)



Preparing to start at UQ

International Student pre-departure

A Students Guide to Enrolling and Timetabling*

Finding Accommodation in Brisbane

Getting Started - Your First Weeks at UQ (Compulsory for all International Students)

Get excited for your life at UQ

And More

Plan your accommodation

The UQ Accommodation Service can assist you with:

- Advice on accommodation options:
- Approved Off-Campus Providers
- UQ Residential Colleges
- Private Rentals
- UQ Rentals database
- Short stay accommodation (two weeks on arrival) is available.



On Campus

There are 12 on-campus residences across St Lucia (11) and Gatton (1) campuses

- Kev Carmody House – St Lucia
- UQ Residential Colleges – St Lucia
- Halls of Residence – Gatton
- UQ Houses – St Lucia and Gatton
- Some are co-educational and others are single gender
- On-site learning support
- Social engagement programs, including games, events and activities

Off Campus

What can you expect from an Off-Campus Provider:

- All residents in the accommodation are students only
- Flexible room options, all fully furnished
- Rooms can be pre-booked
- Social engagement programs, including games, events and activities
- All electricity, water and internet costs are included in the weekly rent

Private rental options

- Lower cost option
- Rent will be based on the location, size, inclusions and amenities
- May be furnished or unfurnished
- May be managed by a private owner or real-estate agent
- You can rent a whole house/apartment or just a room
- Always inspect property before paying money or signing a lease agreement
- Book one to two weeks short term accommodation when you arrive so you have time to inspect properties
- UQ Accommodation maintains the UQ Rentals database



Airport reception

The University of Queensland will arrange transportation from the Brisbane Domestic or International Airports for new UQ international students. Our drivers will meet you at the airport and deliver you safely to your destination.

Please book 3 days in advance



Plan your finances

Initial costs

- Temporary accommodation on arrival
- Bond money (4 week's rent)
- Rent in advance (2 week's rent)
- Connection fees to utilities (electricity and gas) and phone
- Furniture

Ongoing costs

- Rent
- Utilities
- Phone and internet
- Essential books and equipment
- Food, transport and recreation



Overseas Student Health Cover

Overseas Student Health Cover (OSHC) helps you cover the cost of medical treatment while studying in Australia.

UQ's preferred OSHC provider is Allianz Global Assistance:
allianzassistancehealth.com.au/en/student-visa-oshc/

Allianz Global Assistance OSHC essential package covers:

- 24-hour emergency assistance and medical advice
- partial coverage of medical services provided by doctors (GP Services)
- partial coverage of medical services such as pathology and radiology
- some prescription medicines
- emergency ambulance services



Allianz MyHealth App*

- ✓ Easy access to your OSHC policy documents
- ✓ Submit a medical claim
- ✓ Check the status of your claims
- ✓ Access emergency services numbers



Allianz Care Mental Wellbeing App^

- ✓ At your own pace mental fitness training
- ✓ Learn skills to get through the tough times
- ✓ Includes up to two hours of coaching support from licensed psychologists and counsellors



Allianz Care Telehealth - powered by Doctors on Demand**

- ✓ See a doctor without leaving home
- ✓ 24/7 video and phone consults from your phone, tablet, or laptop
- ✓ Qualified Australian based doctors
- ✓ Repeat prescriptions and select medications can be delivered to home



Allianz Care Safety Services - powered by Sonder#

- ✓ On demand safety and wellbeing services
- ✓ Network of professionals available 24/7
- ✓ Assess any situation and offer solutions and support
- ✓ Assistance over the phone, via chat or in-person



What to pack

- **Important documents** (printout of your electronic visa, valid passport, transcripts)
- **Essential medication and prescription**
- **Bank account details** from home country, and new bank account details for

Australia

- **Prescription for glasses or contact lenses**

TIPS

- ✓ **Leave a photocopy of your passport at home with your family**
- ✓ **Pack the most important items in your carry-on (cabin) luggage**
- ✓ **Be sure to observe Australia's quarantine laws and be aware of what you can and cannot bring to Australia**



Requirements upon entry to Australia

- Hold a valid visa (COE and OSHC information)
- **Your address in Brisbane/ Gatton**
- **Vaccination certificates if required by your airline**

When you arrive

- ☐ Contact your family members
- ☐ Purchase an Australian SIM card
- ☐ Secure permanent accommodation
- ☐ Request your student ID Card
- ☐ Apply for your OSHC health cover card
- ☐ Download the My Health OSHC Assistant App
- ☐ Open a bank account (if not already opened)
- ☐ Attend the Getting Started and Safety in Australia information sessions (compulsory)
- ☐ Attend Orientation Week
- ☐ Attend Market Day and join a UQ club or society
- ☐ Jump Start Academic Preparation Program (JSAPP)

Orientation Week

orientation.uq.edu.au



Public transport

translink.com.au



Student workshops

uq.edu.au/student-services/upcoming-workshops



Support available to students on and off campus

- **International Supervision Program (U18)**
- **Counselling & Wellbeing**
- **Learning & Study Support**
- **Diversity, Disability & Inclusion**
- **Employability (Careers)**
- **Library & IT Support**
- **Multi-faith Chaplaincy**
- **Student Central Building 42 St Lucia**

International Student Support:

- **Specialised team to support international students**
- **Transition to living in Brisbane and Australia**
- **Understanding university processes**
- **Financial, welfare and health issues**
- **Bringing your family**
- **Workshops and appointments**
- **Make an appointment with a Student Adviser at Student Central**



Compulsory information sessions

Getting Started



Meet a Student Adviser
Learn how to enrol, register and change classes
Find out how to get your ID card
Learn more information on university facilities, student discounts on public transportation
orientation.uq.edu.au/event/getting-started

Safety in Australia



Personal safety in Australia
Surviving Australian beaches
Animals to be aware of
orientation.uq.edu.au/event/getting-started

Program Welcome and Information



Attend your specific program's welcome and information session during Orientation Week (O-Week)
Receive a detailed overview of your program
Hear from teaching staff and current students
Login to 'Starting at UQ' for your programs session details

Other information sessions

Jump Start Academic Preparation Program (JSAPP)

- A four-day program held in a friendly and supportive environment to help you make the transition to a new educational institution, and a new cultural setting.
- uq.edu.au/student-services/jsapp

English for Academic Communication (EAC)

- An eight week, part-time course to assist with your English language skills.
- Apply at <https://uqcollege.uq.edu.au/study-options/english-courses/eac>

Preparing for Success at University

- key skills needed for academic writing at university. You will get the opportunity to develop a critical approach to writing, get feedback, and engage with other student writers.
- <https://www.uq.edu.au/student-services/upcoming-workshops>

Other information sessions

Finding Accommodation in Brisbane



- Secure accommodation if you haven't already
- Learn about the types of accommodation available, things to consider when looking for accommodation, steps to apply for rentals, your rights and responsibilities as a tenant, what to do when moving in and out of accommodation, and steps for a successful share house experience

OSHC and the Australian Medical System

- How to access medical help and doctors in Australia
- What to do when you get sick
- How to use Overseas Student Health Cover (OSHC)
- orientation.uq.edu.au



Other workshops



- Australian culture
- Assignment and study skills
- Exam preparation
- Wellbeing and living
- Careers and employability

Where we are



3
campuses



6
faculties



40+
teaching and
research sites



8
research
institutes

Brisbane

Find out all you need to know about living in Brisbane:

- sport and recreation
- food
- arts and entertainment
- nature and wildlife
- student testimonials
- places to visit.



UQ Campuses

St Lucia



Herston



Gatton



UQLife – Make new friends

- ☐ UQ Mates program, social activities and events
- ☐ Head to orientation.uq.edu.au/ for all of your orientation event information including three weeks of live music, dance, food, fun and information – Great Court, starts 13 Feb!
- ☐ Join UQLIFE on Instagram: @uqlife and facebook: @uqlife to keep up to date with what's happening on campus



- ☐ Check out UQ Mentoring to find peer, social, industry mentoring programs my.uq.edu.au/mentoring
- ☐ Sign up to O' to 4 Mentoring to meet new friends and learn from other students mentoring.app.uq.edu.au/p/p10/about

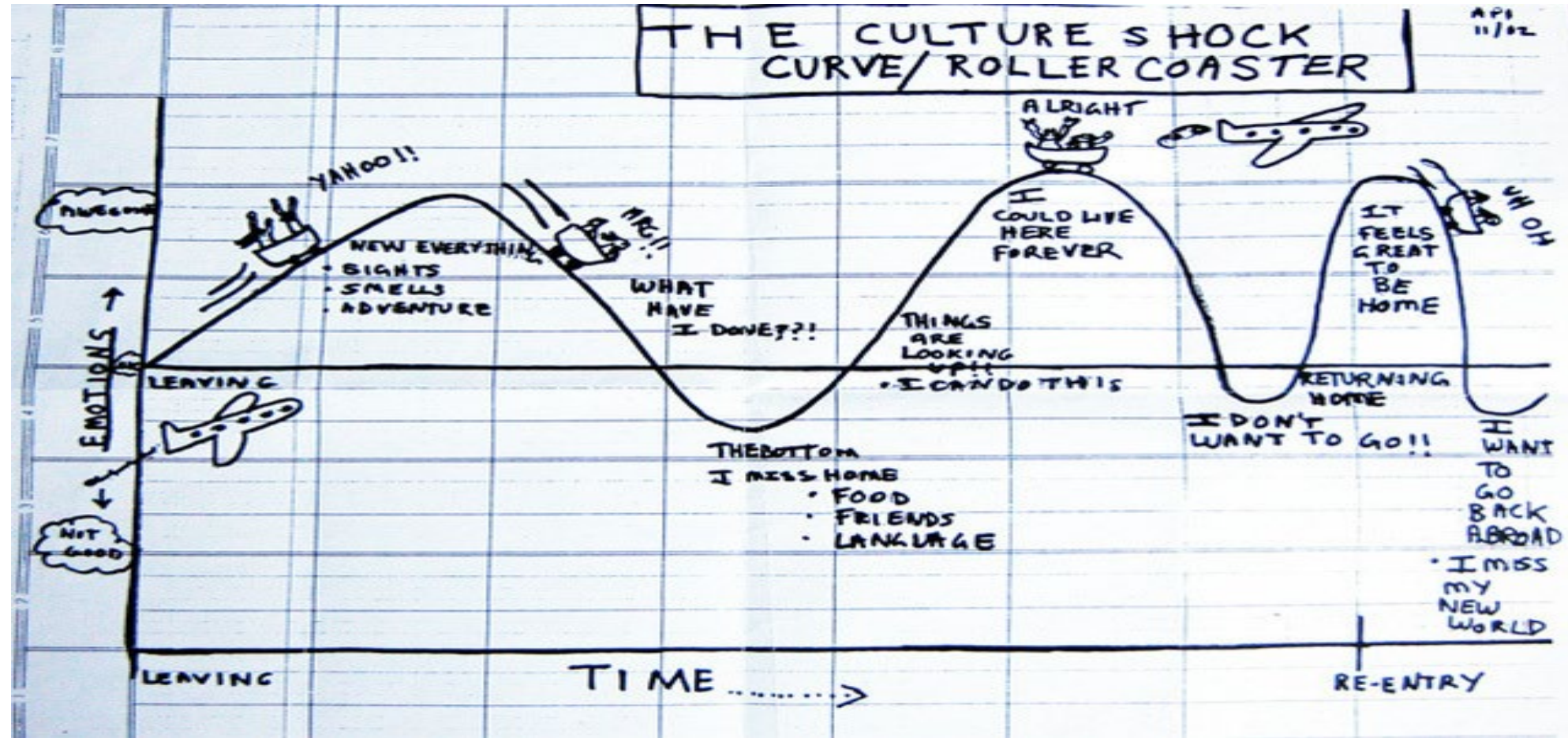


Working while studying

International students can work up to 48 hours per fortnight from 1 July 2023

Working on a Student Visa workshop:

- **Working rights of your student visa**
- **How to obtain a Tax File Number (TFN)**
- **Where to look for student-friendly jobs**
- **Income tax on your earnings/savings**



Wellbeing Support Options Available



Wellbeing Courses :

- Art for Wellbeing,
- Freedom From your Cage
- Sharper Minds

E-Mental Health Support

- Uni Wellbeing
- YoLo

Here's what students have to look forward to at UQ!

#uqlife

<https://www.youtube.com/watch?v=Luj4TGldlkw>



Key contacts

Offers and
commencing study:

UQ International Admissions

T +61 (7) 3365 7941

E applicationstatus@uq.edu.au

**Accommodation,
disability and
international student
support:**

St Lucia

T: +61 (7) 3365 1704

E: student.services@uq.edu.au

Gatton

T: +61 (7) 3365 1704

E: student.services@uq.edu.au

Herston

T: +61 (7) 3365 1704

E: student.services@uq.edu.au

Thank you for attending



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twitter.com/uq_news



昆士兰大学教育资讯



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