Multi-Factor Authentication (MFA)

- UQ will progressively activate multi-factor authentication (MFA) for students during Semester 2
- **MFA** provides an extra layer of security to make sure it’s really you when you log into UQ services and systems
- Once you’ve signed in with your UQ username and password, you will be asked to verify your identity using a second factor e.g. via an app on your mobile phone
- MFA will be rolled out in a staged process, and we will email you with more information when you can access MFA
- Visit [mfa.uq.edu.au](http://mfa.uq.edu.au) for more information
Exams and MFA

- Students who are enrolled in MFA may be required to use it when completing electronic assessments and examinations.
- Invigilators will need to permit students to MFA to access electronic examination platforms before the exam commences.
- Invigilators need to ensure that devices are turned off and stored out of reach when MFA is complete.
- If a student experiences issues when using MFA, contact AskUs.
- Accomodations are available if technical issues occur during an exam.
- Visit mfa.uq.edu.au for more information.