Dear <firstname>,

Multi-Factor Authentication (MFA) will be enabled for students through a staged rollout from **August 2022**. MFA functionality will be the same for students as it is for staff, with most expected to use the Duo app on a smartphone. Where this is not possible, there will be alternative options available.

**Why MFA for students?**
Education remains a prime target for cyber-criminals, and student accounts are frequently compromised. MFA is necessary to protect both students and UQ from threats.

**What support is available for students?**
Comprehensive support is available for students including [FAQs](#), [self-service articles](#) and assistance from AskUs.

**What do I need to do?**
Students will be notified about the MFA rollout via email, including more information, key dates and instructions. If you receive any queries from students, please direct them to the [MFA website](#). Note, as this is a staged rollout, not all student accounts will be activated at the same time.

Best regards,

**Dr David Stockdale**

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