Welcome to UQ

Getting Started – Your First Few Weeks
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Acknowledgement of Country

The University of Queensland (UQ) acknowledges the Traditional Owners and their custodianship of the lands on which we meet.

We pay our respects to their Ancestors and their descendants, who continue cultural and spiritual connections to Country.

We recognise their valuable contributions to Australian and global society.
01
Getting to know UQ
Academic Calendar: Important dates

- **Due date to enrol for domestic students**: 14 July 2023
- **Due date to enrol (for international students)**: 21 July 2023
- **Final date to adjust enrolment**: 4 August 2023
- **Tuition fees due**: 4 August 2023
- **Census date**: 31 August 2023 (Last day to drop courses or cancel enrolment without financial liability)
- **Last day to drop courses without academic penalty**: 30 September 2023
Help with Courses

What is a Course Profile?

• A course profile gives you the key information about a course.

• It outlines the course aims and learning objectives, required resources, assessment criteria and due dates, and other important information.

• At UQ, course profiles are also called electronic course profiles (ECPs).

What is a Course Coordinator?

• Course coordinators are responsible for planning and teaching a course.

• Your course coordinator’s name and contact details can be found on your course’s electronic course profile (ECP).

What is an Academic Advisor?

If you have any questions about how to progress through your degree, or about what courses you need to complete to satisfy program requirements, you can make an appointment to meet with an advisor in your faculty.

Have a chat to the Student Centre or to administrative staff in your school or faculty office if needing help with any admin matters e.g. enrolment, timetabling, dropping a course, academic progression.
02
Facilities and Accessibility
Facilities

UQ Library
- Assignment and study resources
- Access 24/7 study spaces
- Get IT and library help from AskUs
- Print, scan & copy
- Laptop loans

Shops, student spaces and sporting facilities
- Bookshops, campus pharmacy, post office, hairdresser, food and drink retailers, fitness and aquatic centres, tennis courts etc
- Microwaves and hot water facilities

Health and safety
- Get a student ID card to access facilities and services
- SafeZone app
- 24/7 UQ Security Patrol Service: Safety escort and after-hours safety bus
- UQ Health Care and dental clinic
Facilities cont.

**UQ Union**
Level 2, Union Complex
- Disability Space
- Women’s Room
- Carden Room (welcomes LGBTQIA+ students)

**Chaplaincy and prayer rooms**
- Multi-faith chaplaincy – Building 38, St Lucia
- Muslim Prayer room – Building 8128, Gatton

**Study Spaces**
- Walk-in 24/7 Library Study Spaces
- Bookable rooms (via UQ Book It)
- Computer labs available through school or faculty
Accessibility

UQ offers support and services for students with a disability, illness, injury, a mental health condition, and/or caring responsibilities.

Email a UQ Student Advisor at ddi@uq.edu.au to arrange appropriate support for you.
Getting to campus

**Bus**
- 2 bus stops: UQ Lakes and Chancellor’s place
- 10+ direct bus routes
- Intercampus bus to Gatton campus

**Train**
- Nearest train stations: Toowong, Dutton Park and Park Road

**Ferry**
- St Lucia ferry stop
- 15min between each CityCat ferry

**Driving**
- UQ parking maps
- Casual parking options at St Lucia (CellOPark app)

**Cycling**
- Apply for a free access to a bike box, bicycle storage rooms or lockers
- Open-air bicycle racks on every campus
- Campus cycling maps

**Walking**
- Walk to St Lucia from local suburbs or via the Eleanor Schonell Bridge
Transport discount

**Grab a Go Card**
- Save up to 50% on travel costs
- Must be enrolled full-time
- Must have Brisbane address on mySINet
- Register online: www.translink.com.au

*Carry your student ID when travelling on concession*

**Get Odin Pass app (exclusive to UQ)**
- Unlimited public transport access
- Up to 90min per day on e-bikes and e-scooters
- Prices from $17 per week
03

UQ Digital Tools and Platforms
The basics

Student number and username

- Your student username begins with a lower case ‘s’ followed by the first seven digits of your student number.
- Use this username to log in to UQ Wifi, UQ platforms and campus computers
- (e.g. Student Number: 41234567 ; Username: s4123456)

Student email

- Your official student email address ends with @uqconnect.edu.au
- Remember to check this email account on a daily basis – it’s the main method of communication at UQ.
- Go to “Starting at UQ” to find out how to activate your student email
- You can set it up on your mobile for easy access
my.UQ website

- Provides access to your Dashboard
- Access your email, timetable and other study resources
- Submit requests via My Requests (e.g. extensions, interruption)
- Check your student records
- Access UQ policies and rules
- Access mySi-net and Blackboard
mySI-net

You can use mySI-net to:

- Enrol in courses
- Update personal details
- Pay fees
- Defer exams
- View final grades
- Request a change of program
Blackboard

- View lecture notes and recordings
- View your course profiles
- Read messages from your course coordinators
- Collaborate with other students
- Submit assessment through TurnItIn
- View assessment results.
04
Support Services at UQ
Student Central administration

- Enrolment and fees
- Admissions and changing programs
- Academic transcripts and records
- Allianz Helpdesk
- Graduation

Student Advice team

- Support with Disability and Inclusion
- Welfare support
- International student support
- Financial hardship assistance
- Student welfare checks

Learning Advisors

- Academic writing
- Time management
- Learning and exam preparation
UQ Counselling, Sexual Misconduct Support Unit and UQ Respect

- Book a free confidential appointment – 10 sessions a year
- If you need to speak to someone urgently, call 1300 275 870, 8am -5pm Monday to Friday
- After hours, UQ Counselling and Crisis Line 1300 851 998

UQ Wellbeing

- Health Promotion Project for Culturally and Linguistically Diverse Communities
- Wellbeing workshops
- Mental Health Champions
- Sexual and reproductive health

UQ Healthcare and Dental

- Routine medical assistance
- UQ medical clinics (Gatton, St Lucia, Meadowbrook, Ipswich, Toowong, Annerley, Logan)
- Oral Health Centre
- UQ Psychology Clinic
- UQ Health and Rehabilitation Clinics
UQ Union
Student Advocacy and Support
Uqu.com.au

- Welfare and Wellbeing support
  (Financial First Aid, Centrelink info)
- Academic Support
- Visa advice
- Legal matters
- Job preparation
- Clubs and Societies
- Queer Collective, Disability Collective
At UQ we strive to ensure our campuses are a **safe and respectful** environment for all of our students.

**Respect** is about treating all others with dignity and care.
Complaints
How to make a complaint
There are a number of ways you can get involved in the UQ community to help you develop professionally, create an impact, connect with other students and staff and celebrate your achievements.

- Weekly events, experiences and programs at life.uq.edu.au
- Get involved at UQ (Mentoring, Volunteering, Student Representation)

Coming up: Employability Week (6-10 March)
GET SET

A must do program for all new students

- Connect with students in your faculty
- Learn tips from students who have done it all before
- Meet your group online & in person
- Get the support you need
- Settle into uni life
- Have fun!

life.uq.edu.au/getset
Peer Mentoring
Please complete this short evaluation survey:
Contact

Student Support

student.services@uq.edu.au
1300 275 870 (Option 2)

8.30am – 5pm